



**2024-2026**  
**STRATEGIC PLAN**



**Richmond  
Community  
Services Inc**



# Acknowledgement of Country

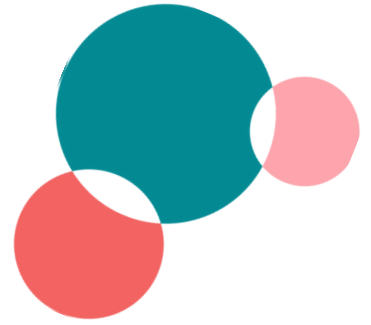
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Richmond Community Services Inc. (RCSI) acknowledges that we work on the traditional lands of the Dharug nation on which our Neighbourhood Centre connects with community. We pay respect to the strength, capacity and resilience of past and present First Nations people in our region.



# Our Strategy

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## **Purpose – the change we will bring about**

Making a positive difference in people's lives.

## **Way – the unique ways in which we will make it happen**

Building and maintaining quality connection with the local community through effective communication.

We will listen and hear, communicate and act upon.

## **Impact - how will we make people's lives better?**

Empowering and strengthening the community through information, connections, support and kindness.

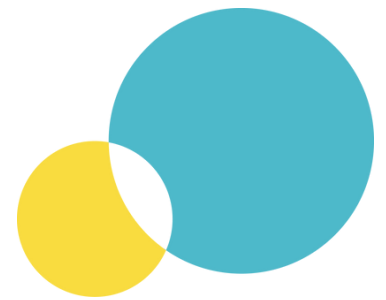


# Hawkesbury Community

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Across the Hawkesbury area there are:

- 67,000 residents
- More than 3,000 First Nations individuals
- Over 18,000 families
- 31.9% of the population are young people
- Languages other than English spoken at home:
  - o Maltese
  - o Punjabi
  - o Italian
  - o Arabic
  - o Cantonese



## Our Clients' Top Priorities

As per the 2023 client survey

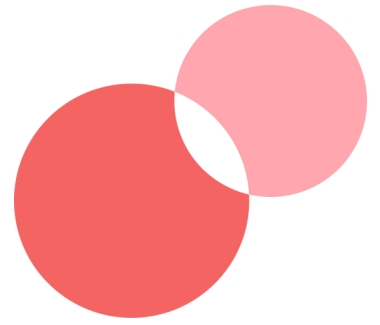
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1. Health and wellbeing
2. Mental health
3. Social isolation/connection
4. Community safety
5. Disability access



# Strategic Pillars

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## 1. Connecting community

with our services, other services and people.



## 2. Targeted support for community

ensuring the communities voices are heard to efficiently meet their needs.



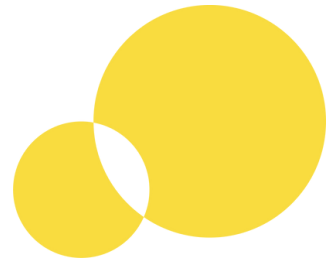
## 3. Holistic community service approach

to ensure our clients have all their needs met.



# Special Thanks

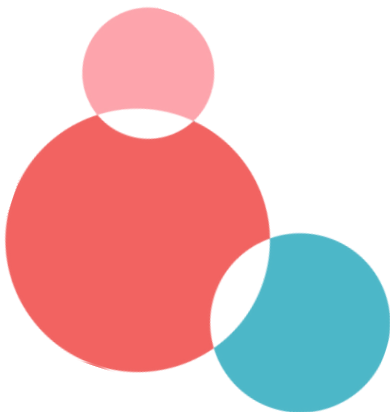
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Richmond Community Services Inc. is indebted to the input of its committee, RCSI's invaluable staff and volunteers, its members and support from the community.

We gratefully acknowledge funding from:

- NSW Department of Communities and Justice (DCJ)
  - Department of Social Services (DSS)
- Department of Health and Ageing (DOHA)
  - Office of Responsible Gambling (ORG)
  - Hawkesbury City Council (HCC) and
  - SCULLY foundation.



# Contact Us

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## **Location**

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## **Hours**

Monday– Friday 9am-4pm

## **Contact Details**

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